RETURN SHIPPING ADDRESS: BIVOUAC ATTN RETURNS, 336 S STATE ST, ANN ARBOR, MI 48104

Return Form

PURCHASER:

Name: _____

Phone: _____

Order # _____

***Returns are typically processed within 48 hours of receipt**

To return an item:

1. Email Shipping@bivouacannarbor.com requesting a UPS return label. **A flat fee of $12 will be deducted from your return.**

OR

2. Simply ship your item back to us via whatever carrier is easiest for you, **at your own expense.**

PLEASE DO NOT PLACE SHIPPING LABELS ON OUR SHOE BOXES. THIS DAMAGES THE BOX AND REQUIRES US TO MARKDOWN THE SHOE. IF A SHOE BOX IS RETURNED DAMAGED WE MUST CHARGE A 20% RESTOCKING FEE.

Reason For Return	Qty.	Size	Description	Unit Price	Color	Style #

*** PLEASE INDICATE REASON FOR RETURN BY PLACING A REASON CODE IN SPACE PROVIDED ABOVE. REASON CODES ARE LISTED BELOW.**

Reason For Return (Use the reason that best describes your return)

13 Product too small
23 Product too large
30 Product damaged in shipment
31 Not as described or pictured
41 Received too late
47 Received incorrect item
48 Ordered incorrect item
70 Ordered extra/returning unwanted
71 Returning a Gift
71 Changed my mind
78 Product defective
86 Quality not as expected

REPLACEMENT ITEMS THAT ARE IN STOCK SHOULD REACH YOU IN 1-2 WEEKS
THE APPROPRIATE CREDIT OR REFUND WILL BE ISSUED WHEN YOUR RETURN IS PROCESSED

ITEM WAS:

☐ Purchased by me

☐ A Gift (Purchaser's Name _____)

Gifts may be returned for an exchange or a gift certificate toward a future purchase.

ACTION TO BE TAKEN:

☐ Exchange - Use the form provided below.

☐ Refund - The type of refund will be determined by the payment method used on original purchase.

☐ Gift Certificate

Qty.	Item # Number	Size	Color	Description	Price

If your exchange items are more expensive, just enclose a check or provide credit card information below:

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Account Number Expires Signature *(required by credit card companies)*

ADDITIONAL COMMENTS: